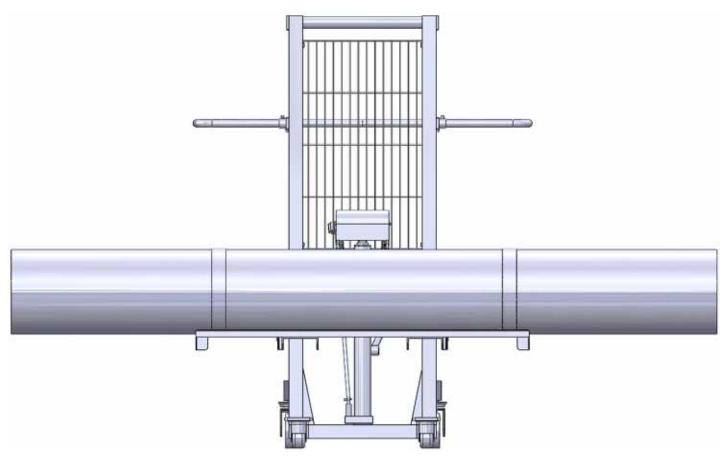


Service Guide for Jumbo Models

This guide provides information on some common problems that may occur and steps to resolve them.

It is the user's responsibility to exercise good judgment, common sense, safety measures and reasonable limits regarding the use of the On-A-Roll Lifter® so as not to incur risk to the user or damage to the materials being carried. In order to obtain maximum benefit from your machine, please read these instructions carefully before using the On-A-Roll Lifter®.



Toll Free: 800-523-4855 information@go-foster.com

Fax: 267-413-6227 www.go-foster.com

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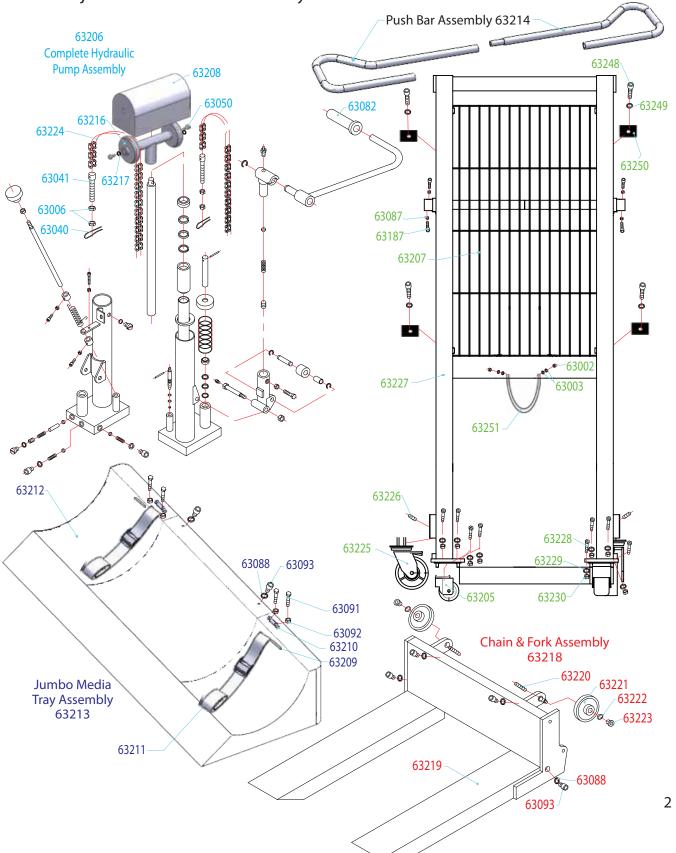
1 Parts diagram and list of components

1.1 Contact Foster before replacing any components or performing any adjustments that aren't currently mentioned in this instruction manual.

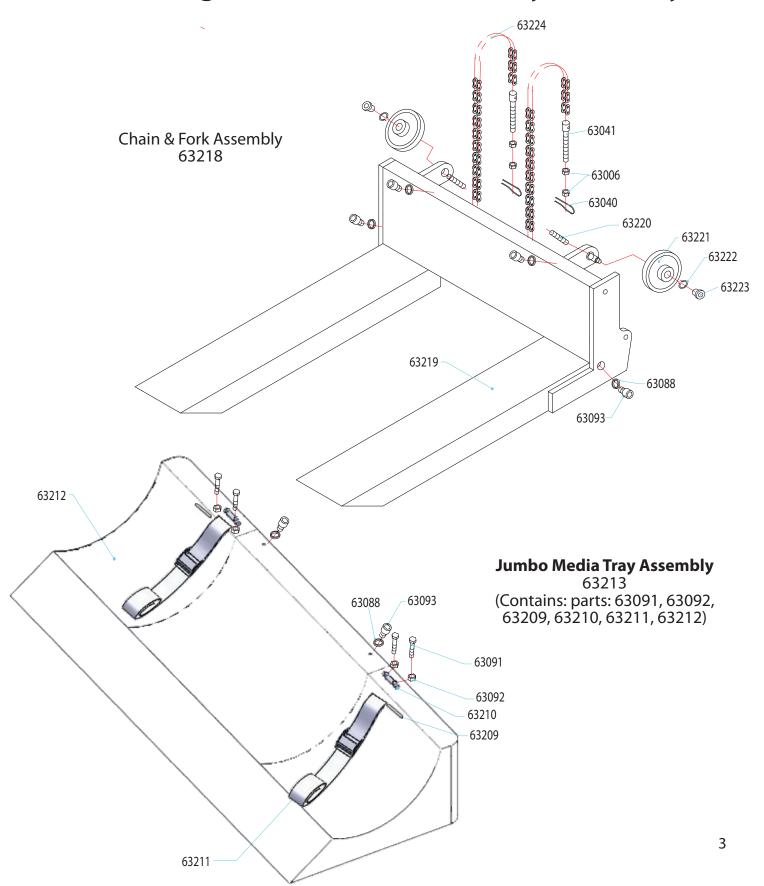
| Item # | Description | Item # | Description |
|--------|----------------------------------|--------|---------------------------------------|
| 63002 | "U" bolt nut | 63213 | Jumbo Media Tray Assembly |
| 63003 | "U" bolt washer | 63214 | Jumbo Push Bar Assembly |
| 63006 | Support/caster frame nut | 63216 | Hydraulic Pump Double Chain Wheel |
| 63040 | Hydraulic pump chain cotter pin | 63217 | Hydraulic pump chain guard washer |
| 63041 | Hydraulic pump chain bolt | 63218 | Jumbo Chain & Fork Assembly |
| 63050 | Hydraulic pump chain guard screw | 63219 | Jumbo Fork Frame |
| 63082 | Hydraulic foot pump cover | 63220 | Roller Bearing Thread Screw for Jumbo |
| 63087 | Allen key bolt nut | 63221 | Roller Bearing for Jumbo |
| 63088 | Allen key bolt washer | 63222 | Snap Ring |
| 63090 | Media tray strap clamp | 63223 | Nylon Cap |
| 63091 | Media tray strap bolt | 63224 | Jumbo Chain Assembly- connected |
| 63092 | Media tray strap nut | 63225 | Rear Caster Wheel Assembly |
| 63093 | M6 x 12mm Bolt | 63226 | Thread Screw for Rear Caster Wheel |
| 63187 | Pull Bar Long Bolts M6 x 45mm | 63227 | Jumbo Frame |
| 63205 | Front Caster Wheel Assembly | 63228 | Front Caster Wheel Mounting Bolt |
| 63206 | Hydraulic Pump Assembly | 63229 | Front Caster Wheel Mounting Washer |
| 63207 | Wire Shield Protector | 63230 | Front Caster Wheel Mounting Nut |
| 63208 | Chain wheel cover | 63248 | Wire Shield Protector Bolt |
| 63209 | 5cm wide Strap Pin | 63249 | Wire Shield Protector Washer |
| 63210 | 8cm wide strap clamp | 63250 | Wire Shield Protector Bracket |
| 63211 | Support Strap with buckle | 63251 | "U" bolt |
| 63212 | Jumbo Media Tray | | |

1 Parts diagram and list of components

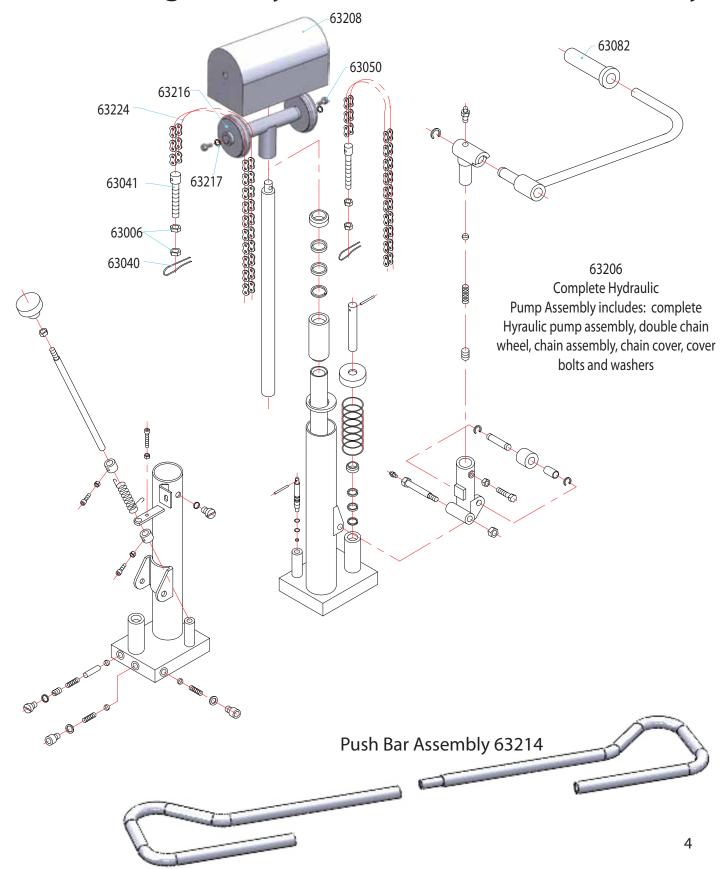
1.1 Contact Foster before replacing any components or performing any adjustments that aren't currently mentioned in this instruction manual.



1.2 Parts diagram: Chain & Media Tray Assembly



1.3 Parts diagram: Hydraulic & Handle Bar Assembly

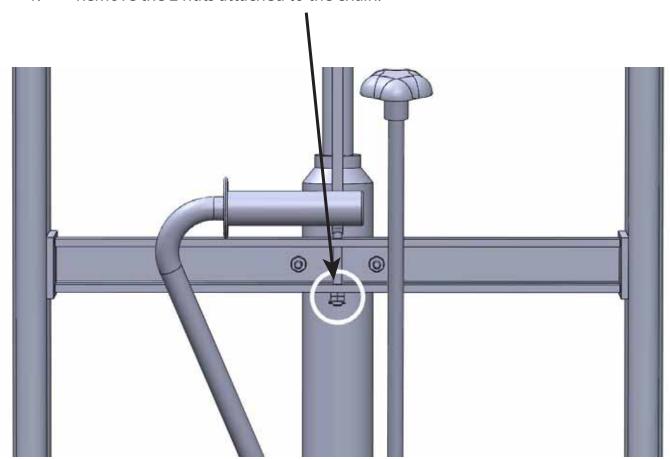


2. On-A-Roll Lifter® Wheels Not Turning Properly

- 1. Lift the front side to ensure the front wheels are intact and turning. Replace if damaged.
- 2. Lift the back side to ensure the steering wheels are intact and turning. Replace if damaged.
- 3. Ensure the cross bar is straight and not bowed. If the cross bar is bowed, the likely cause is that the user has dropped the roll media onto the tray or the roll weight is in excess of the recommended weight. Replace if damaged.

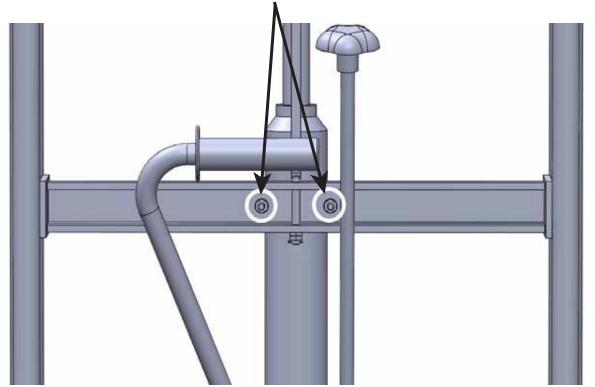
3. Oil Leaking

1. Remove the 2 nuts attached to the chain.



3. Oil Leaking

2. Remove 2 nuts from the U bolt.

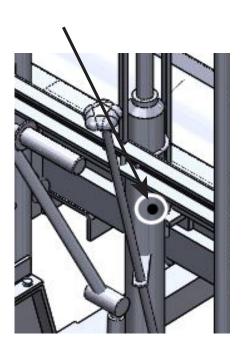


- 3. Lift the hydraulic pump.
 - 4. Pack it properly into thick packaging material to avoid the oil spilling.
 - 5. Replace with new hydraulic pump.
 - 6. Tighten 2 nuts from the U bolt and reattach the 2 nuts to the chain.

4. Roll Not Lifting

Check for leaking.

- 1. Open the oil filling screw:
- 2. Fill the pump unit with 10-20 ml hydraulic oil, type L-HM46 Hydraulic oil (equivalent to ISO VG46).
- 3. Wait for few minutes for the oil to reach the bottom of the pump unit. Try to lift.
- 4. If still not lifting, add additional oil in 2 more steps until the tray begins to lift.

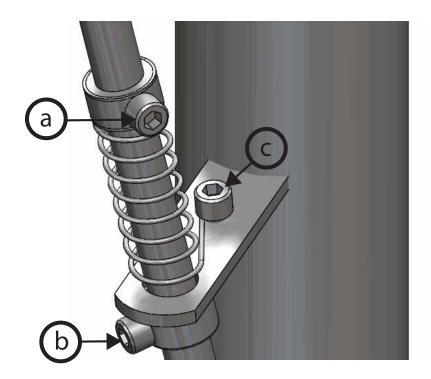


5. Tray Sinks Down Slowly

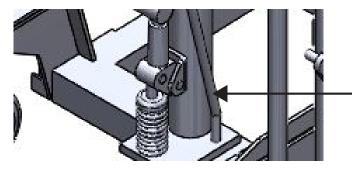
- 1. Replace the hydraulic pump as instructed in Instruction 3 "Oil Leaking".
- 2. Fill with more oil as instructed in Instruction 4 "Roll Not Lifting".
- 3. If still sinking, replace the seal of the lowering valve. See Instruction 6 "Oil Leaking at Release Valve".

6. Oil Leaking at Release Valve

- 1. Replace the hydraulic pump as instructed in step 3.
- 2. Open oil filling screw as instructed in step 4.
- 3. Turn the pump up-side down and empty oil into a bottle for later reuse.
- 4. Loosen screw (a), remove screw (b) and slide sprint sideward.
- 5. Loosen screw (c) and side it sideward. Remove the metal rod.



6. Unscrew the valve core and replace the 2 rubber rings.



- 7. Reassemble the release valve.
- 8. Refill the oil into the pump.
- 9. Screw the oil filling screw.
- 10. Reassemble the hydraulic pump onto the lifter.

7. Oil Leaking at Other Points

1. Replace hydraulic pump.

8. Inspecting Hydraulic Cylinder for Leaks

1. Wipe clean any excess oil that has accumulated on the cylinder or carriage, with attention to the areas around the fill/drain plugs and pressure seals circled in the previous diagram. This will help identify any future leaks (if they occur). Also make sure the underside of the cylinder/carriage has been wiped clean, any residual oil may still drip.

2. Inspect the Drain plugs (a) and ensure they are tight. Do not over tighten.

- 3. Inspect the oil fill plug (b) and ensure it is tight. Do not over tighten.
- 4. If excessive fluid has been lost (tray does not raise) see Step 4 "Roll Not Lifting". Otherwise, continue to Instruction 6 "Oil Leaking at Release Valve":
 - a. Fill the pump unit with 10-20 ml hydraulic oil (Less is better), L-HM46 Hydraulic oil (equivalent to ISO VG46).
 - b. Wait for few minutes for the oil to reach the bottom of the pump unit. Try to lift.
 - c. If still not lifting, add additional oil in 2 more steps until the tray begins to lift.
- 5. Cycle the On-A-Roll Lifter® up and down several times (loaded) and observe the following areas for leaks:
 - a. Drain plug leaks (a) should be visible as the fluid drips below their respective ports.
 - b. Looking upward, the next potential leak area is the release valve (c). Leaking fluid will cascade down the valves pedestal, and down to other components.
 - c. The oil fill plug is next (b), and a leak would show a fairly visible streak of oil coming downward from the plug.
 - d. Lastly, if the hydraulic ram (d) is leaking, oil would appear above the oil fill plug and cascade downward. However, at this point, it is suspected that the lifter would not hold the media tray in place.
 - e. Consider the pump (e). A leak here is often difficult to find due to the spring obstructing the seal area, making pre-cleaning and inspection difficult..
- 6. If you should find any leak that was not corrected by tightening the fill/drain plugs, please contact Foster (1-800-523-4855) for advanced support.

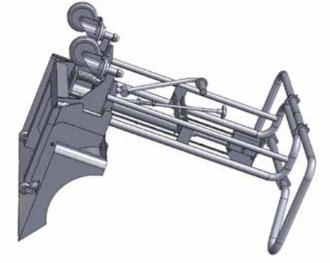
Note: If fluid has been added or the unit has been overfilled, it is possible that excess fluid may leak from the fill plug, when the lifter is in operation. The fill plug may continue to leak until the excess fluid is gone. This isn't a problem and the machine will still function normally.

9. On-A-Roll Lifter® Lift Pump Repair

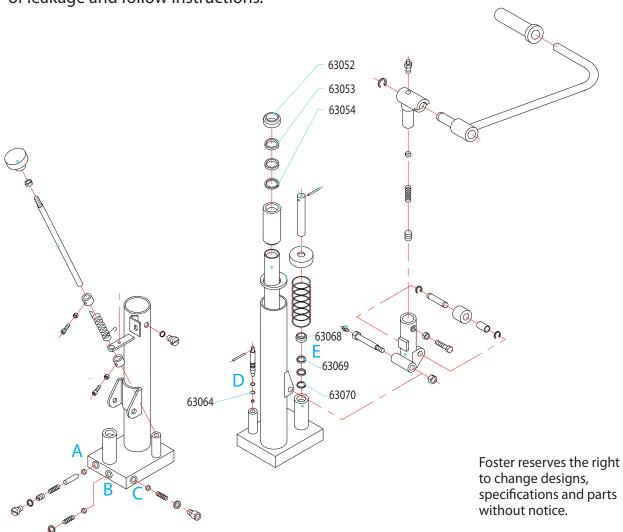
1. Place protection material on the floor e.g. cardboard, to protect the floor

from oil dropping.

2. Very carefully, lay the lifter in a horizontal position as shown:



3. There are 6 points marked A, B, C, D, E in the next illustration. Identify the point of leakage and follow instructions.



9. On-A-Roll Lifter® Lift Pump Repair

Point A

- 1. Unscrew the screw, part # 63028.
- 2. Remove the seal (63029), rubber screw (63030), coned spring (63031) and Pin (63032).
- 3. Inspect the parts if they are broken or worn out.
- 4. Replace the appropriate parts or all the parts and insert the parts as shown in the previous diagram.

Point B

- 1. Unscrew the screw, part # 63024.
- 2. Remove the seal (63025), coned spring (63026) and steel ball (63027).
- 3. Replace with all NEW parts and insert the parts as shown in the previous diagram.

Point C

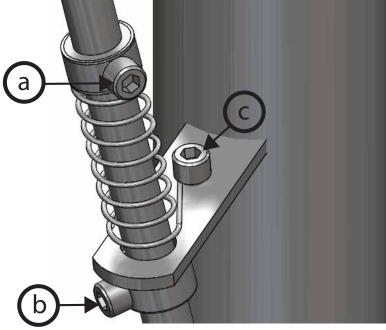
- 1. Unscrew the screw, part # 63024.
- 2. Remove the seal (63025), coned spring (63026) and steel ball (63027).
- 3. Replace with all NEW parts and insert the parts as shown in the above diagram.

Point D

1. Make sure the On-A-Roll Lifter® is in the normal position.

Loosen screw (a), remove screw
(b) and slide spring sideward.

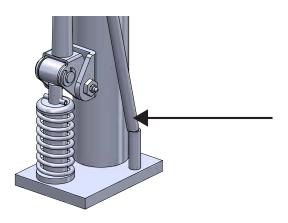
3. Loosen screw (c) and slide it sideward.



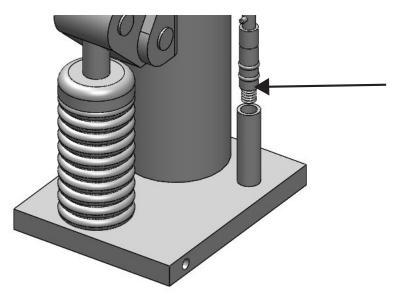
9. On-A-Roll Lifter® Lift Pump Repair

Point D

4. Remove metal rod.



5. Unscrew valve core and replace the 2 rubber rings, Part 63064.



6. Reassemble the release valve.

Point E

- 1. Remove 1 of the retaining pins on the hydraulic pump foot pin.
- 2. Remove the hydraulic pump foot pin.
- 3. Remove the piston rod and inspect the parts if they are broken or worn out.
- 4. Replace the appropriate parts or all the parts and insert the parts as shown in the previous diagram.

